

Vocabulary Set to support discussion in a Care Treatment Review

The vocabulary set has been created in consultation with the NW Pathways Associates Clinical Advisors and Experts by Experience.

The aim of the pack is to provide a flexible resource which can be used in a number of ways to support understanding and expression in conversation about care and treatment. The list won't cover everything it is intended as a starting point and as an example to spark other ideas and approaches. We would suggest the images are printed and then laminated using matt laminating pouches to avoid glare. You can then cut out the images into individual pictures/cards. There are a variety of ways they could be used, here are our suggestions:

- Give the images to the person, ask them to look through them and stop on a card if there is anything they'd like to talk about
- Go through each of the cards and ask about each issue as appropriate
- Ask the person to put the cards into piles of 'it's going well' versus 'not going well'
- As discussion tools using a Talking Mats approach. See <https://www.talkingmats.com/>. For this you will need to ensure you have a topic symbol which we have created with a red border and a top scale to support the discussion. The topic is my care and treatment, we picked an image of a person with a red border to represent this. The visual scale which is placed on the top of the mat has a yellow background. We picked a thumbs up and thumbs down for the pack but you could use a tick or a cross or something else which is meaningful to the person. The left hand side of the mat is where the positive symbol is placed, the right hand side where the more negative symbol is placed. You can also have a mid-point which provides an option of not sure. It's important that you stick to the same style of questioning and the same terms for the top line. We would suggest what's going well and what's not going well as the top line. The listener asks the thinker using an open question how the person feels about each item. Talking Mats is a good tool to support decision making and thinking. Ideally formal Talking Mats training is recommended for this approach.

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Symbols with kind permission of Boardmaker

Boardmaker and PCS symbols supplied by: Tobii Dynavox Ltd. Sheffield Science Parks, Cooper Building. Arundel Street, Sheffield, S1 2NS Email: sales.uk@tobiidynavox.com Tel: +44 (0)114 481



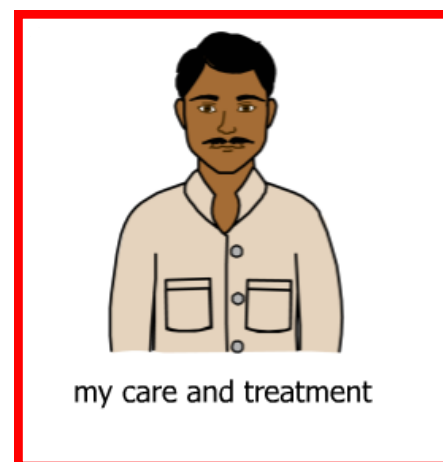
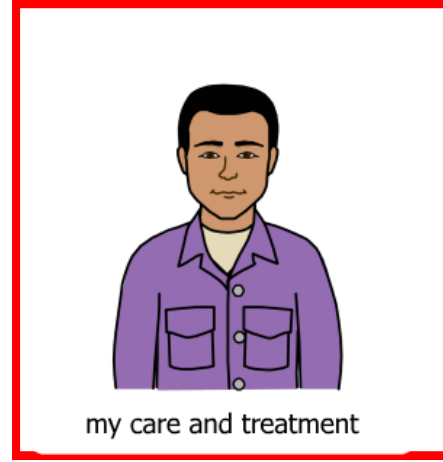


Image options for the person-if using a talking mat this is the topic symbol

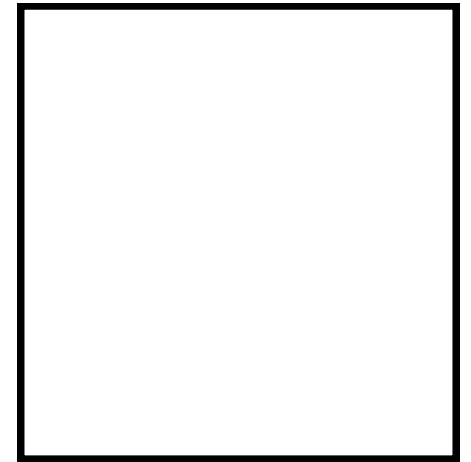
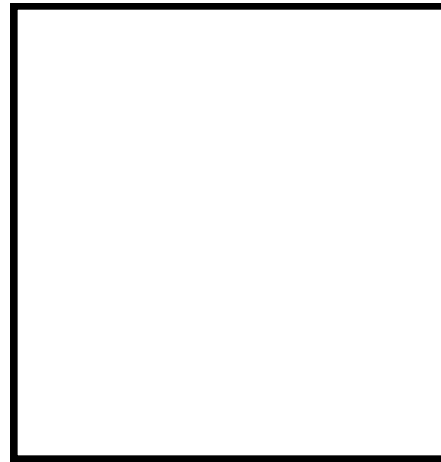
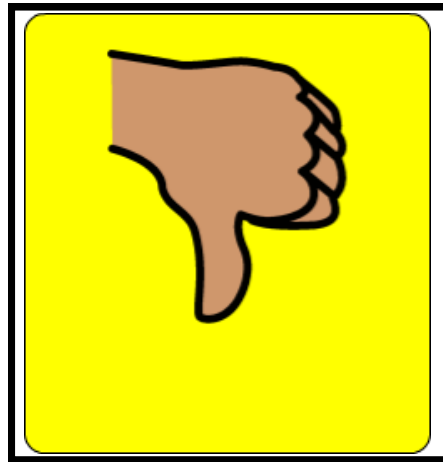


<https://www.totalcommunication.org/>

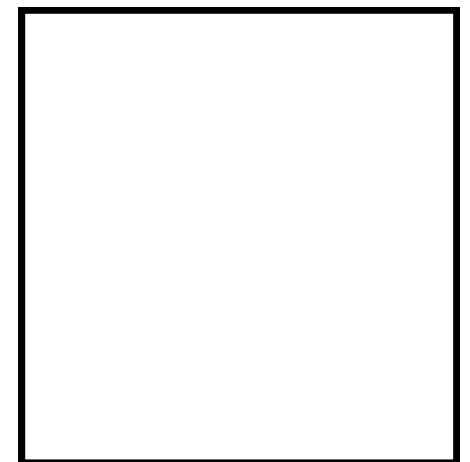
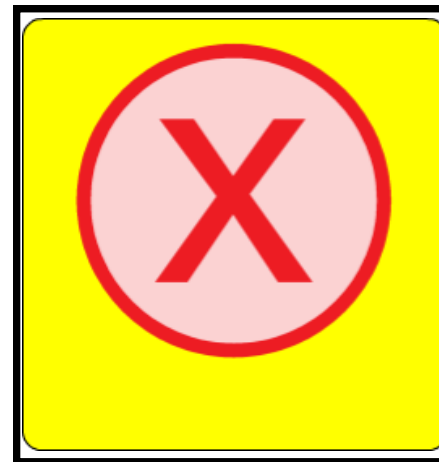
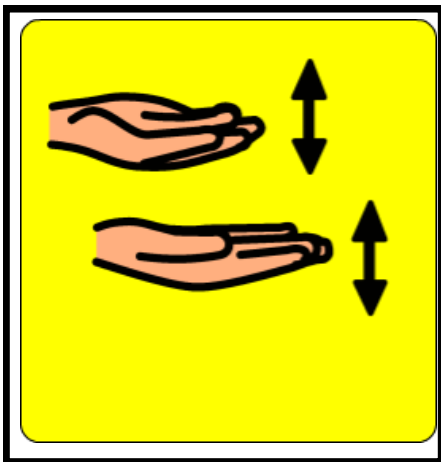


Image options for the person-if using a talking mat this is the topic symbol



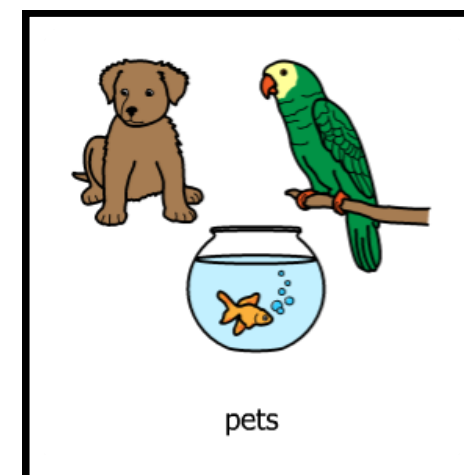
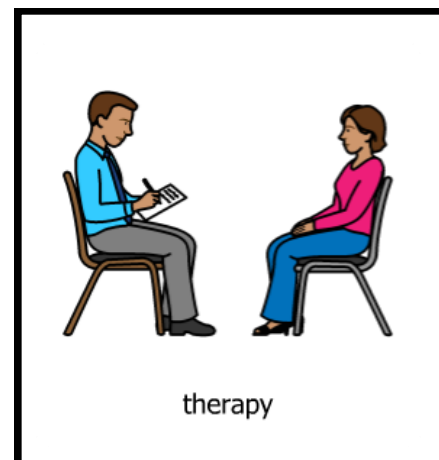


Top scale options thumbs up or down, not sure. You can remove the midpoint if it doesn't help. If using a Talking Mat approach the top scale needs to be something like 'it's going well', versus 'not going well.' Use the blanks to draw anything not covered.



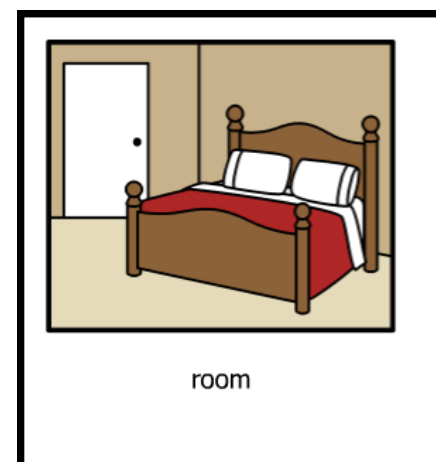
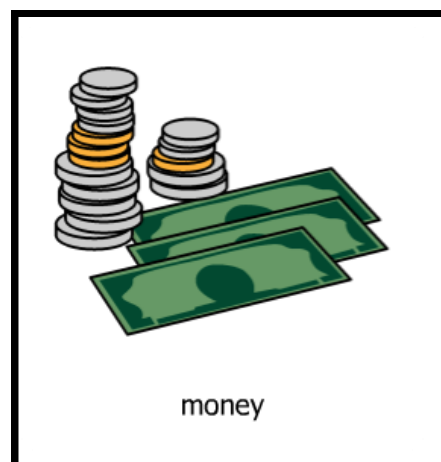
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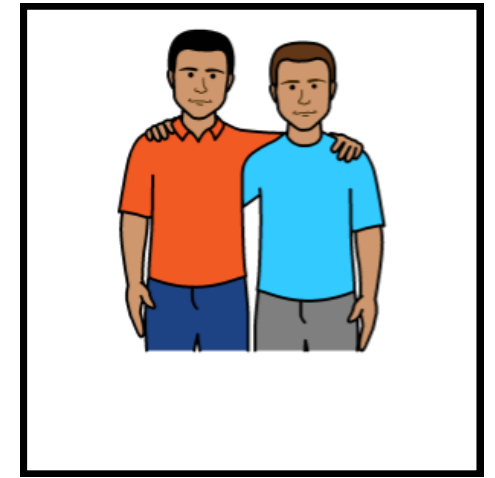
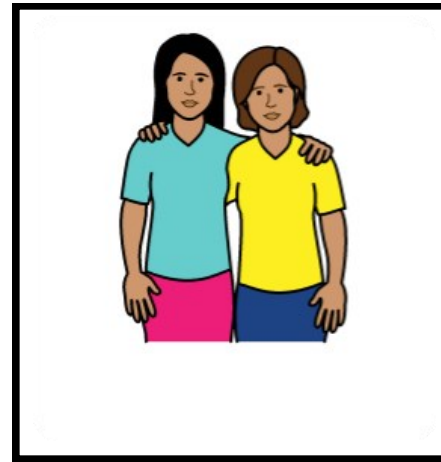
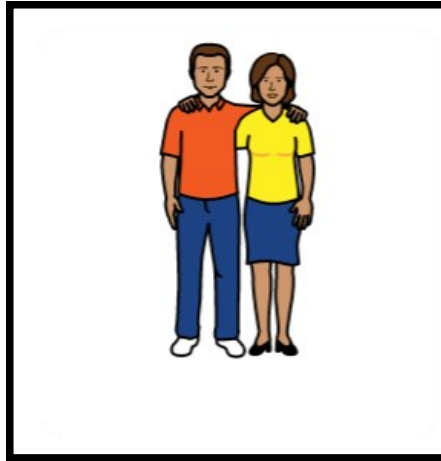
For some of the topics you may ask questions which are potentially emotionally difficult for people. Please do bear this in mind. Feeling safe is a difficult idea to create a picture for and we are aware the image we have produced may not be the best image available. Please do let us have feedback on the vocabulary and on how you have used any images.

email: alison@totalcommunication.org

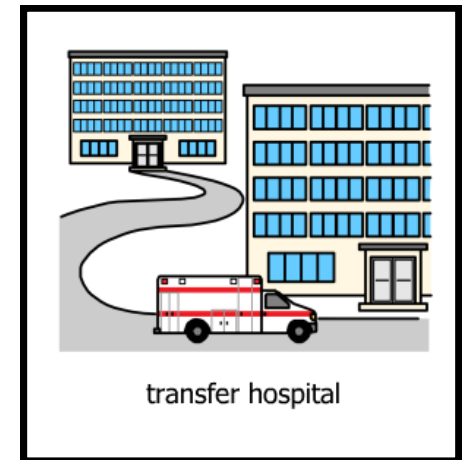
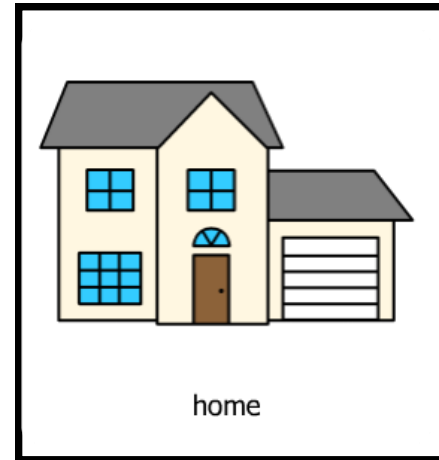
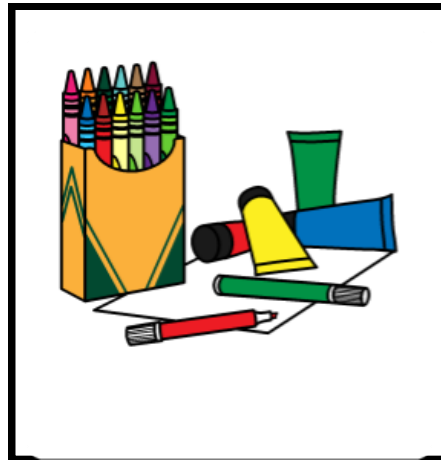
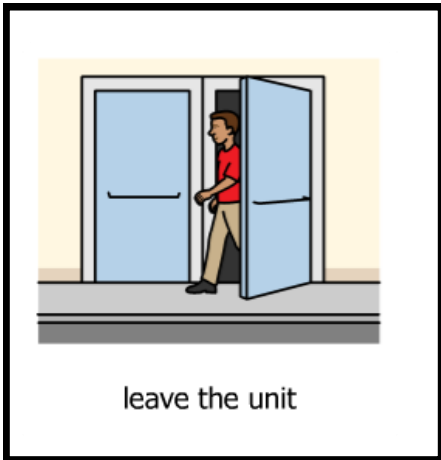


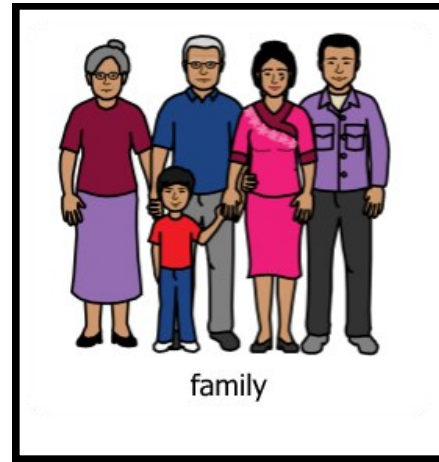
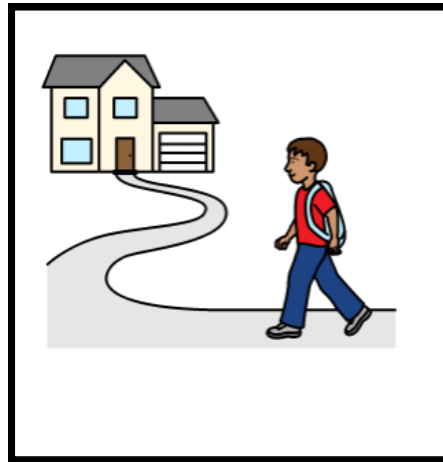
<https://www.totalcommunication.org/>



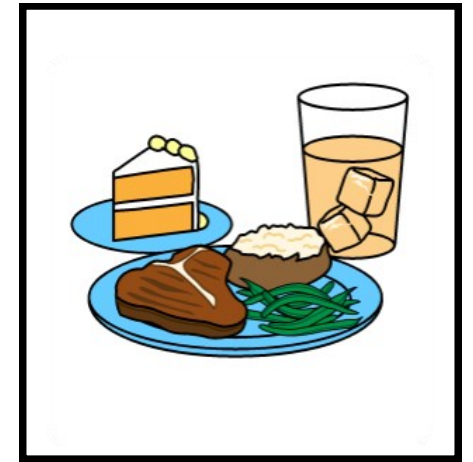


Some of the symbols don't have any writing on , this is so they can be used flexibly. For example on this page some of the images could be used to represent a friend , partner, husband wife or other relative.

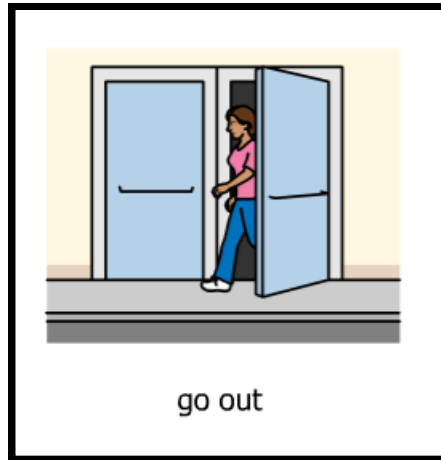




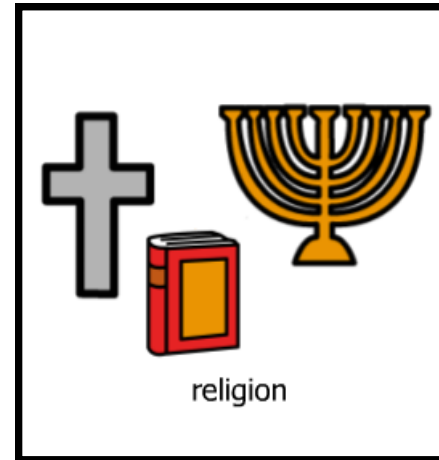
family



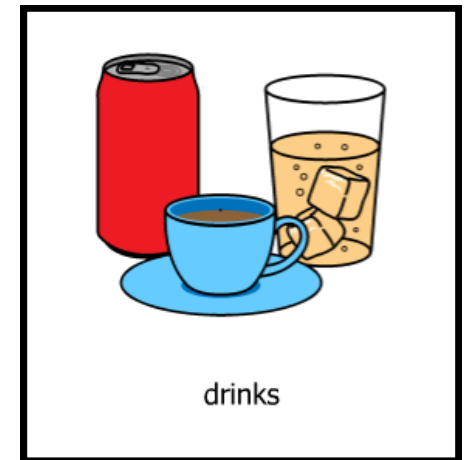
medication



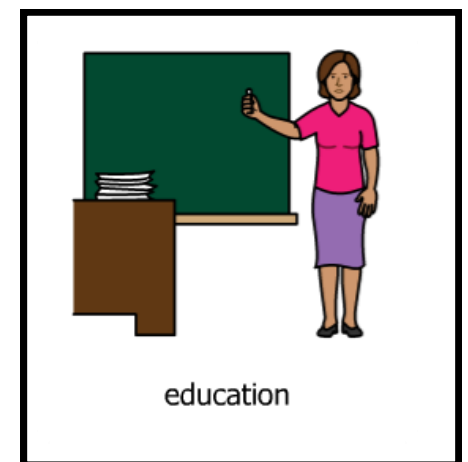
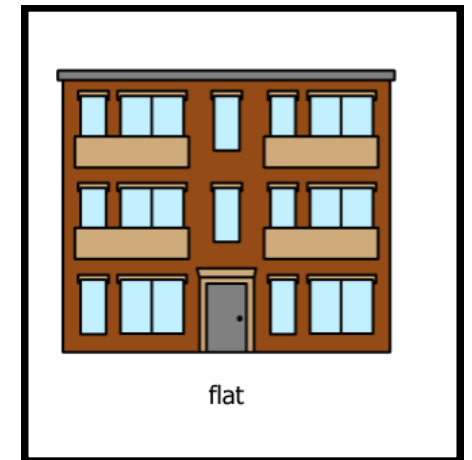
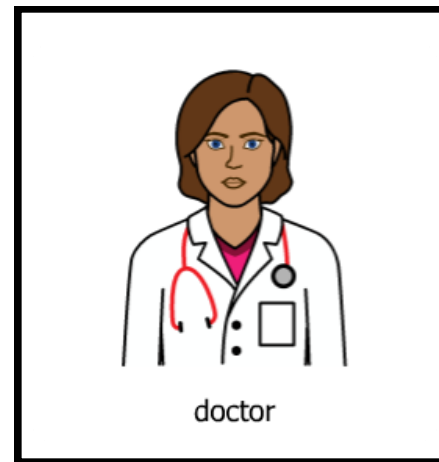
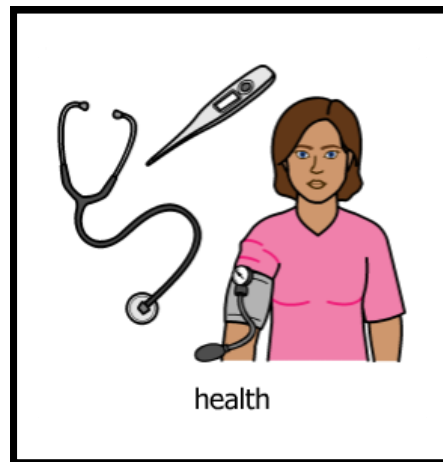
go out



religion



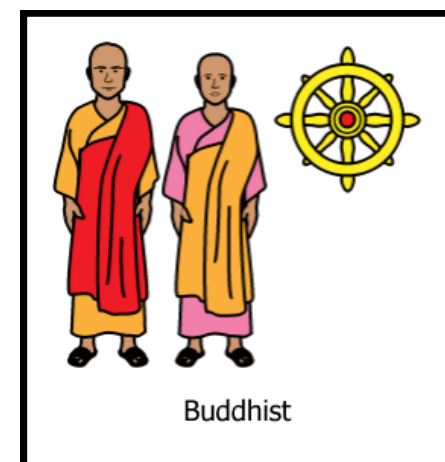
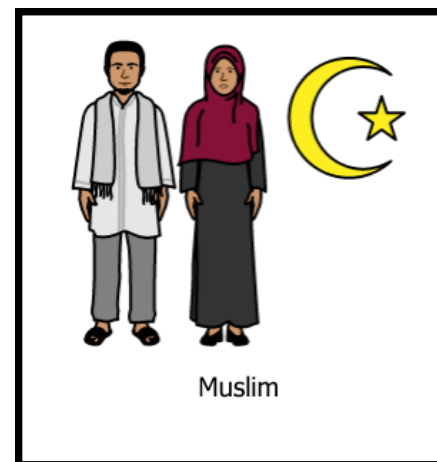
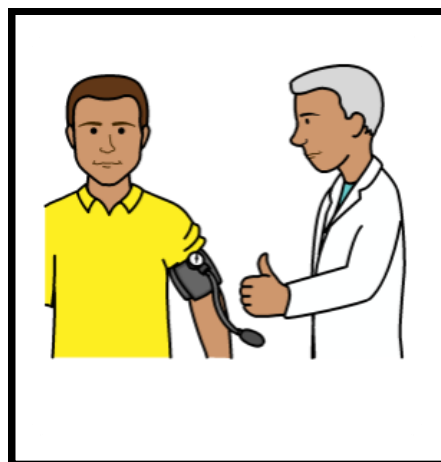
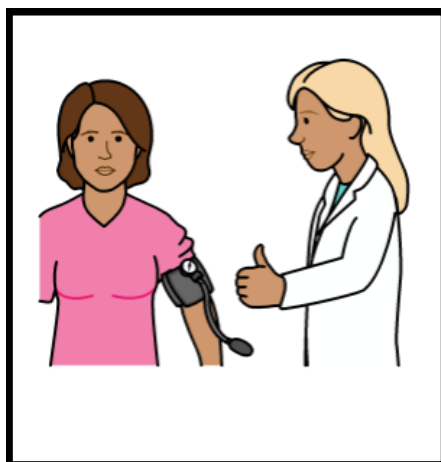
drinks



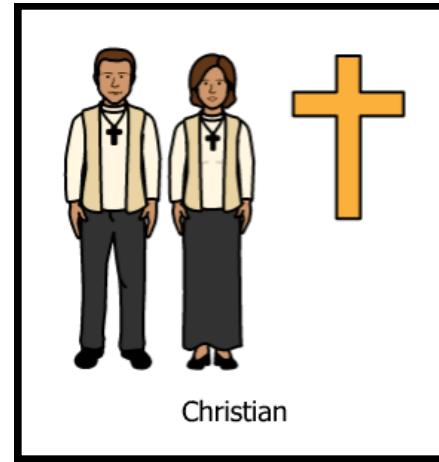
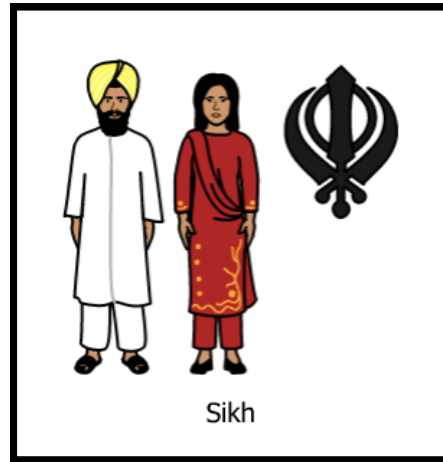


For further 'feelings symbols see the online shop at Total communication Services CIC

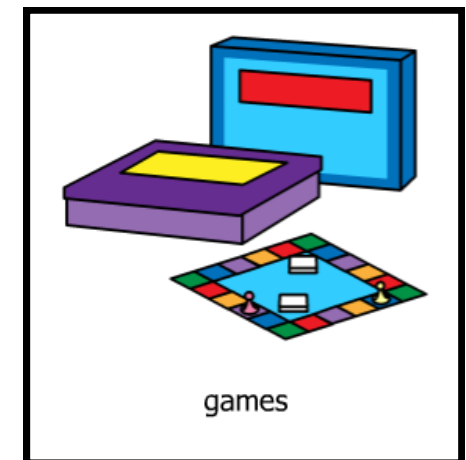
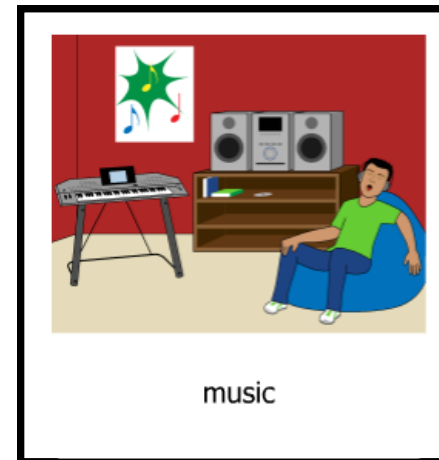
<https://www.totalcommunication.org/online-store>

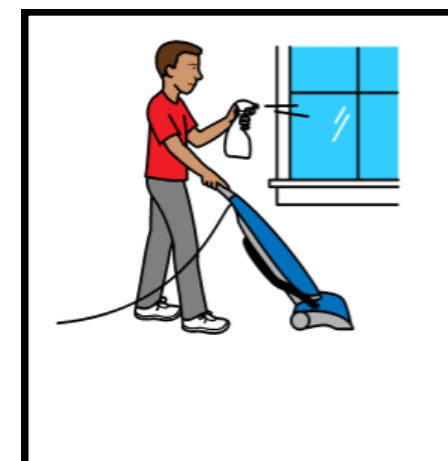
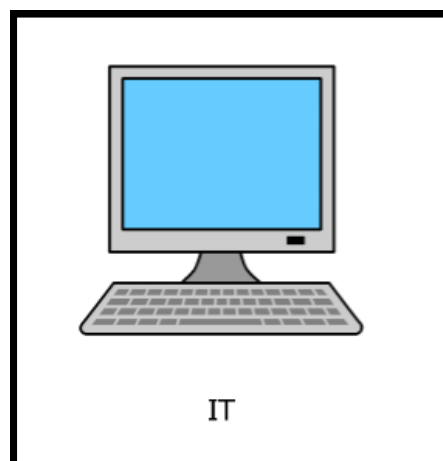


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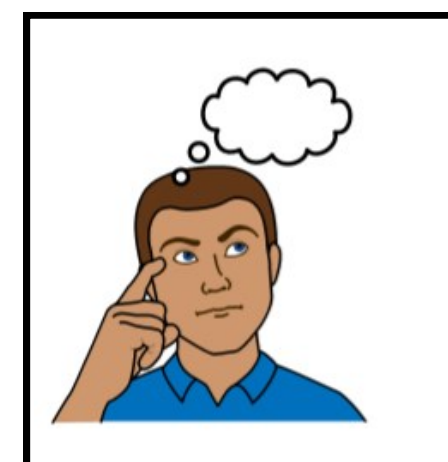
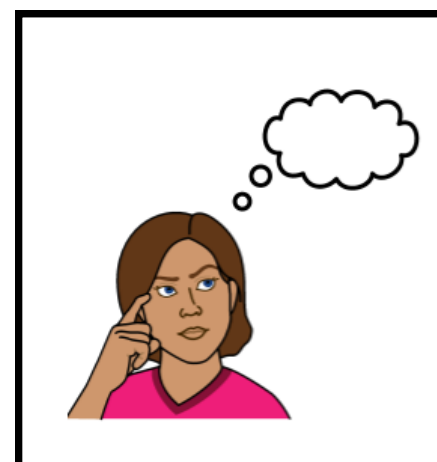


It may be worth picking out around 20 symbols to begin with— you are unlikely to need all the symbols in the set, use your judgement about which ones to include. If you are using a Talking Mat approach, some subjects may need a sub-mat. You may need to attend talking mats training to learn more about sub-mats.









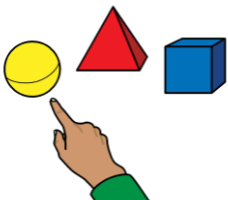

Some concepts are very difficult to illustrate using a symbol and they may have to be explained. For example 'the future' – this is an abstract concept and there is no easily recognisable means of explaining this. We may all picture it slightly differently. Below we have used the symbol to illustrate thinking about or imagining and this may be helpful to cue the person in to talk about the future. Adapting your language to make sure you use words which are understandable can be an important part of the reasonable adjustments which may be required.






Inclusive Communication and Care Treatment Reviews

 <p>speech therapy</p>	<p>Do you have a Speech & Language Therapist? Does the person have a Speech & Language Therapy report?</p>	
 <p>communication</p>	<p>What does the report say about how the person expresses themselves?</p>	
 <p>understand</p>	<p>What does the report say about the person's understanding?</p>	

Inclusive Communication and Care Treatment Reviews


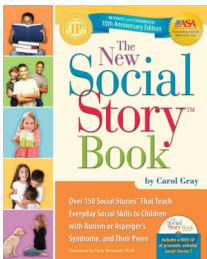
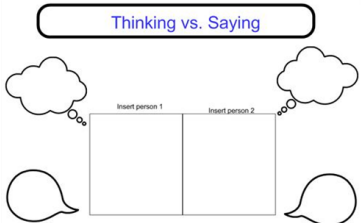
Is this approach needed?	Have staff received training and support?	How it is used?	Comments
<p>Intensive interaction</p> 			
<p>Objects of reference</p>  <p>objects of reference</p>			
<p>Communication dictionaries</p> 			

Inclusive Communication and Care Treatment Reviews

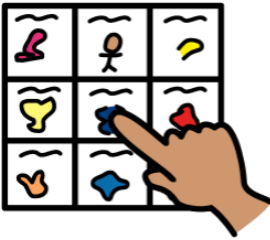

Approach	Have staff received training and support?	How it is used?	Comments
<p>Communication Passports</p> 			
<p>Signing</p> 			
<p>Using photographs</p> 			

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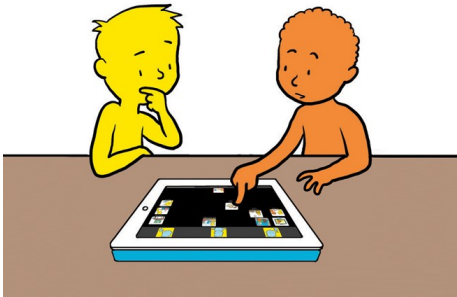

Inclusive Communication and Care Treatment Reviews




Approach	Staff received training and support?	How it is used?	Comments
<p>PECS</p>  <p>PECS</p>			
<p>Social Stories</p> 			
<p>Comic strip conversations</p>  <p>Thinking vs. Saying</p> <p>Insert person 1 Insert person 2</p> <p><small>To add these speech/thought bubbles to YOUR symbol finder in Boardmaker: Printer Tool, select thought bubbles, Edit - Copy. Open Symbol Finder, Edit-Paste, Name it (thought bubble, think, thinking, thought, etc.) and assign it a category (Semantics.)</small></p>			

Inclusive Communication and Care Treatment Reviews

Approach	Have staff received training and support?	How it is used?	Comments
<p>Using symbols</p> <p>Visual timetables books charts</p>  <p>symbols</p>			
<p>Adapting meetings - eg; the communication facilitator role</p> 			

Inclusive Communication and Care Treatment Reviews

Approach	Have staff received training and support?	How it is used?	Comments
<p>Talking Mats</p> 			
<p>Low tech communication aids</p> 			

Approach	Staff received training and support?	How it is used?	Comments
High tech communication aids 			
Work to develop social skills 			
Adapting language to support understanding 			

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